

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION of:	)	
Theodore George PARASKEVAKOS et al.	)	Confirmation No.: 9258
Application No.: 10/588,649	)	Group Art Unit: 2614
Filed: March 28, 2007	)	Examiner: Nguyen, Phung Hoang Joseph
FOR: REMOTE MANAGEMENT OF	)	
PRODUCTS AND SERVICES	)	

Commissioner for Patents  
U.S. Patent and Trademark Office  
**Customer Window, Mail Stop Amendment**  
Alexandria, VA 22314

**RESPONSE UNDER 37 C.F.R. § 1.111**

Sir:

In response to the Official Action dated April 28, 2010, the period for response to which extends through July 28, 2010, please amend the above-identified patent application as follows:

Amendments to the claims start on Page 2.

Remarks begin on Page 20.